

Piano Lesson Policies 2026/27

Payment Policy & Schedule

30 minute weekly lessons = \$328 monthly

45 minute weekly lessons = \$492 monthly

60 minute weekly lessons = \$656 monthly

I offer lessons **40 weeks** through the school year from **Thursday, Sept.3rd, 2026 – Wednesday, June 30th, 2027**. There are in fact 43 weeks between these two dates, but 3 weeks off are built in:

- One week off **November 22-28, 2026** because I am going on a yoga retreat
- One week off for Winter break **December 24th - January 3rd** **Thursday students will have two weeks off because both Christmas Eve and New Years Eve are on Thursdays - they will receive a makeup credit in January 2027
- One week off for TDSB March break **March 15 - March 19, 2027**

Some months will have 3 lessons, and some will have 5. All months between September to June will be charged the same rate above because it works out to an average of 4 lessons per month.

In the months of July and August 2027 I will offer the equivalent of 4 lessons per month with schedules being more flexible to accommodate travel.

You will receive an invoice 7 days before the first of every month with the amount due which is payable by e-transfer to lizcraig17@gmail.com. The due date for each invoice is the first of the month. **A late fee of \$30 will apply if the invoice is not received by the 7th of the month.** Payments can be made by PayPal but will be subject to a 4% fee.

Included in the monthly fee is:

- weekly one on one lessons as per the schedule described above
- a highly personalized lesson plan and practice notes
- access to all content on the Piano Maestro app (\$10/month value)
- free access to all **non-competitive*** performance opportunities (workshops, recitals, etc.) run by ORMTA Central Toronto Branch as well as organized by myself
- all sheet music, books and materials

***Competitive recitals, festivals and exams will be an extra fee and are completely optional.**

-[Scholarships offered by ORMTA Central Toronto Branch](#) can be a great incentive for these opportunities!

-High school credits are offered by Ontario for Level 7 & 8 exam completion.

Student Cancellations & Makeup Lesson Policy

If you need to cancel your lesson for something foreseeable (a vacation, other event) please do so as soon as possible in the student portal (<https://www.mymusicstaff.com/>) so that another student can book the open slot. Less than 48 hours notice will result in the lesson being marked as Absent, No Makeup. **48 hours of notice or more will award you a makeup credit to be used to reschedule into an open slot.** **If you tell me verbally or by text or email that you will be absent you still have to verify it on your own in the portal before the deadline to be granted the credit.**

The maximum amount of credits in your account at one time is 2, therefore if you have cancelled with notice twice already and haven't made them up and want to do so a third time, another makeup credit won't be added. All makeup credits will expire on July 1st, 2027.

If the reason you are cancelling is for illness or a sudden emergency and it is not possible to give 48 hours notice, I will offer to arrange an online lesson on the same day in the morning or early afternoon. In this case please cancel in the portal and then text me directly at 647-466-4198.

If you wish to miss a whole month please give me **at least one week's notice in writing (by text or email)**. You won't be charged for the month if you give me at least a week's notice however you do risk losing your timeslot to someone on my waitlist.

Teacher Cancellations & Lateness

If I need to cancel for a foreseeable reason (a trip, performance, etc.) I will give at least one week's notice and add a makeup credit to your account (I will override the two credit limit if necessary). I will ensure that these are made up at the soonest opportunity, even if outside my regular teaching hours.

If there is very bad weather and it is unsafe for me to drive over or if I am feeling unwell, I will offer an online lesson instead of in person at the same date and time as the regular lesson.

I strive to build in enough time between students to drive and arrive on time, however sometimes heavy traffic can make me late. If I arrive late, I will always stay and teach the full amount of lesson time booked. I will strive to notify you if I will be more than 5 minutes late by text message.

Quitting Lessons

You are committing to at least one month at a time of lessons with me. Therefore, I need **at least one week's notice in writing (text or email)** before the new month starts so I have time to arrange for a new student in your place.